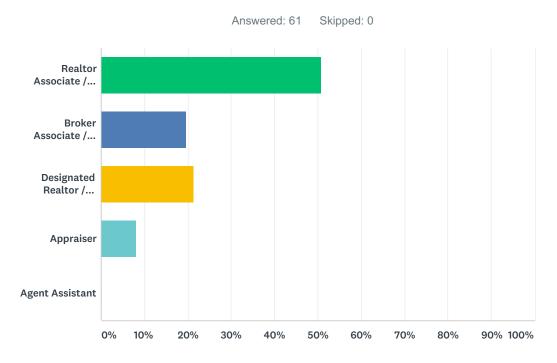
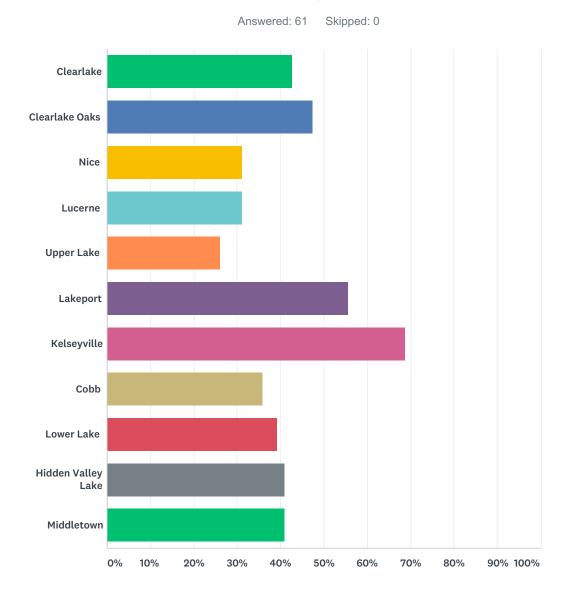
### Q1 Which one of the following are you?



ANSWER CHOICES	RESPONSES	
Realtor Associate / Agent	50.82%	31
Broker Associate / Agent	19.67%	12
Designated Realtor / Designated Broker	21.31%	13
Appraiser	8.20%	5
Agent Assistant	0.00%	0
TOTAL		61

## Q2 Where do you conduct the majority of your business? Check all that apply.

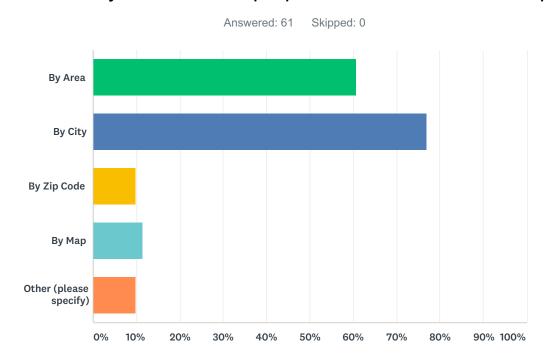


ANSWER CHOICES	RESPONSES	
Clearlake	42.62%	26
Clearlake Oaks	47.54%	29
Nice	31.15%	19
Lucerne	31.15%	19
Upper Lake	26.23%	16
Lakeport	55.74%	34
Kelseyville	68.85%	42
Cobb	36.07%	22
Lower Lake	39.34%	24

Membership Survey for MLS Areas		SurveyMonkey
Hidden Valley Lake	40.98%	25
Middletown	40.98%	25

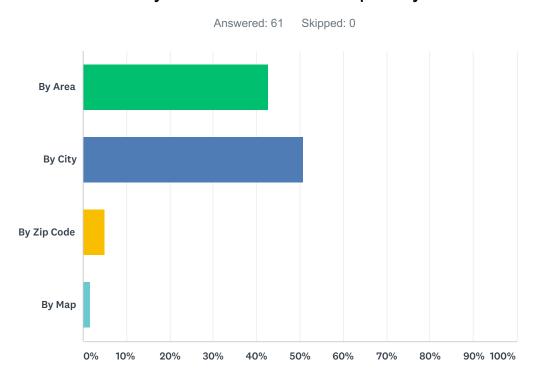
Total Respondents: 61

### Q3 How do you search for properties? Choose all that apply.



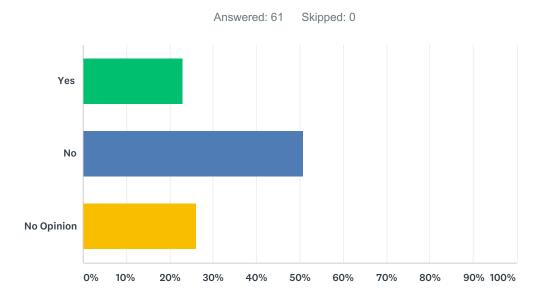
ANSWER CHOICES	RESPONSES	
By Area	60.66%	37
By City	77.05%	47
By Zip Code	9.84%	6
Ву Мар	11.48%	7
Other (please specify)	9.84%	6
Total Respondents: 61		

## Q4 Of the choices that you just made in the previous question, which one do you use the most frequently?



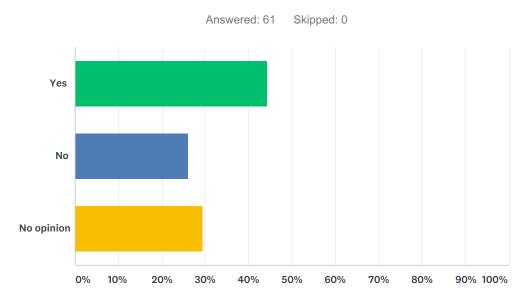
ANSWER CHOICES	RESPONSES	
By Area	42.62%	26
By City	50.82%	31
By Zip Code	4.92%	3
Ву Мар	1.64%	1
TOTAL		61

### Q5 Do you think we should create an area for north of Hidden Valley Lake, south of Lower Lake, and call it Middletown North?



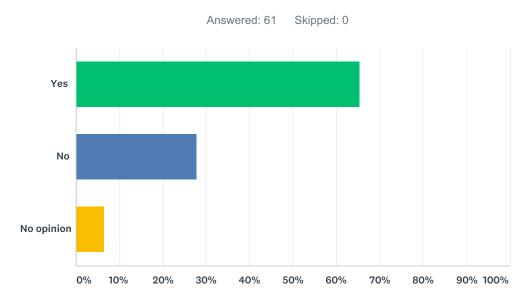
ANSWER CHOICES	RESPONSES	
Yes	22.95%	14
No	50.82%	31
No Opinion	26.23%	16
TOTAL		61

### Q6 Do you think we should eliminate Seigler Springs as an area?



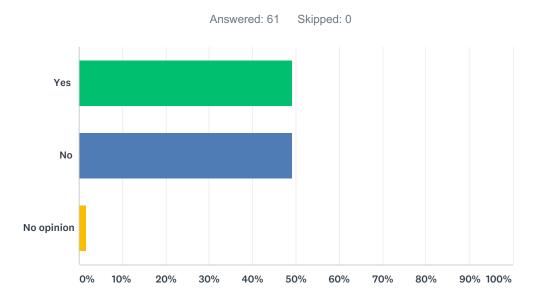
ANSWER CHOICES	RESPONSES	
Yes	44.26%	27
No	26.23%	16
No opinion	29.51%	18
TOTAL		61

# Q7 Do you think that we should include the areas of Loch Lomond, Middletown, Cobb, Anderson Springs and Mount Hannah when Cobb is selected as the City?



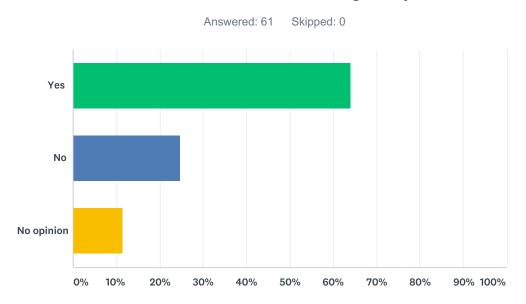
ANSWER CHOICES	RESPONSES	
Yes	65.57%	40
No	27.87%	17
No opinion	6.56%	4
TOTAL		61

## Q8 Do you think we should eliminate Clearlake Park as a City? This would mean that the areas of Clearlake Park and Windflower Point would be included under the City of Clearlake.



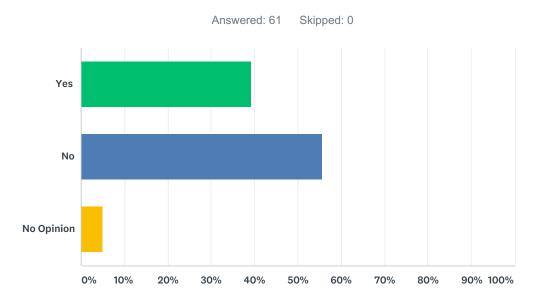
ANSWER CHOICES	RESPONSES	
Yes	49.18%	30
No	49.18%	30
No opinion	1.64%	1
TOTAL		61

Q9 Should the areas of Clearlake N-NW and Clearlake S-SW be combined in to one area called Clearlake West? This would make the area selections for the City of Clearlake: Clearlake West, Clearlake East, Clearlake Park, Windflower Point. The dividing line between Clearlake West and East would be Highway 53.



ANSWER CHOICES	RESPONSES	
Yes	63.93%	39
No	24.59%	15
No opinion	11.48%	7
TOTAL		61

Q10 Do you think we should eliminate the area of Kelseyville Proper? This would mean that all listings currently and in the future that are in Kelseyville Proper would be listed under the area of Kelseyville.



ANSWER CHOICES	RESPONSES	
Yes	39.34%	24
No	55.74%	34
No Opinion	4.92%	3
TOTAL		61

### Q11 Are there any other changes to Areas that you would like to see?

Answered: 32 Skipped: 29

### Q12 When searching for properties what is your number 1 frustration?

Answered: 38 Skipped: 23

### Q11 Are there any other changes to Areas that you would like to see?

Answered: 32 Skipped: 29

#	RESPONSES	DATE
1	Not at this time	4/2/2018 2:16 PM
2	no	4/1/2018 7:38 PM
3	Create separation on Cobb from kelseyville and separate Clearlake Riviera from Kelseyville	4/1/2018 3:14 PM
4	No	3/31/2018 7:57 PM
5	loch Lomond should be included with cobb search - it can be removed by area, if desired	3/31/2018 12:11 PM
6	No	3/31/2018 11:58 AM
7	No	3/30/2018 12:42 PM
8	Why are you removing Walnut Beach and Lands End. What value is that. They should remain in there.	3/30/2018 12:25 PM
9	N/A	3/30/2018 10:20 AM
10	No	3/30/2018 10:05 AM
11	In the cobb question just take Middletown out of that area.	3/30/2018 10:03 AM
12	WHY MAKE CHANGES TO SOMETHING THAT ALREADY WORKS SO WELL?	3/30/2018 8:56 AM
13	no	3/29/2018 10:34 PM
14	no	3/29/2018 10:02 PM
15	No	3/29/2018 9:02 PM
16	no	3/29/2018 8:33 PM
17	I think Harrington Flat area should be part of Cobb as well.	3/29/2018 8:20 PM
18	No	3/29/2018 8:18 PM
19	No	3/29/2018 8:04 PM
20	None	3/29/2018 6:29 PM
21	Regarding the question about Cobb: I think it should include Loch Lomond and Mt. Hannah, but not Anderson Springs. The Middletown addresses that are up there should be included but not down in Middletown "proper".	3/29/2018 6:29 PM
22	Clearlake Riviera including Riviera West and Heights simultaneously as Kelseyville	3/29/2018 6:22 PM
23	searches should be made simple	3/29/2018 6:09 PM
24	Cobb and Koch Lomond together	3/29/2018 5:41 PM
25	no	3/29/2018 5:18 PM
26	Those suggested appear to be reasonable.	3/29/2018 5:18 PM
27	Blue Lakes should be an area	3/29/2018 5:11 PM
28	Please consider adding under Clearlake East Paradise Cove and Kono Tahee	3/29/2018 5:04 PM
29	No	3/29/2018 4:57 PM
30	No	3/29/2018 4:55 PM
31	no	3/29/2018 4:55 PM
32	Witter Springs to not be an area, but Upper Lake	3/29/2018 4:53 PM

### Q12 When searching for properties what is your number 1 frustration?

Answered: 38 Skipped: 23

#	RESPONSES	DATE
1	No opinion	4/2/2018 2:16 PM
2	none	4/1/2018 7:38 PM
3	pricing spot. Should just be able to put in the first three numbers and space is already set up with three zeros	4/1/2018 3:14 PM
4	Nothing	3/31/2018 7:57 PM
5	understand tools and one shouldn't be frustrated, perhaps there is a learning curve?	3/31/2018 12:11 PM
6	When the caller doesn't know what street the home is on, what the address is, whose listing it is	3/31/2018 11:58 AM
7	zoning description, hot springs	3/30/2018 4:33 PM
8	Agents incorrectly inputting the areas.	3/30/2018 1:22 PM
9	Descriptions in MLS	3/30/2018 12:42 PM
10	Inconsistencies between site built / manufactured Inconsistencies between manual search and 1004MC results - Inconsistencies between property characteristics between MLS and public record without explanation	3/30/2018 11:52 AM
11	the plus/minus areas for price etc. Would rather have a box for the low end and box for the high end.	3/30/2018 11:20 AM
12	N/A	3/30/2018 10:20 AM
13	Agents not changing their listings to under contract right away. So many leave them active to get phone calls for days.	3/30/2018 10:05 AM
14	Sometime properties do not show up.	3/30/2018 10:03 AM
15	MY DOGS BARKING IN THE HOUSE	3/30/2018 8:56 AM
16	no directions, no descriptions of properties. I came upon 2 listings tonight during a search	3/29/2018 10:34 PM
17	Recent searches should automatically go to 50	3/29/2018 9:02 PM
18	too many choices, should have general city or 'all'	3/29/2018 8:33 PM
19	Areas that are considered Cobb but you have to put in Kelseyville and then scroll through all the houses in Kelseyville to find what your looking for.	3/29/2018 8:20 PM
20	It's pretty straight forward no real issues	3/29/2018 8:18 PM
21	None	3/29/2018 8:04 PM
22	Not frustrated	3/29/2018 6:52 PM
23	None	3/29/2018 6:29 PM
24	Lake County should be the default setting for searches. Right now, the "state" is the default. 99.9% of the time I do not care about the rest of the state.	3/29/2018 6:29 PM
25	Manufactured homes listed as Residential. Also remodeled mobiles as Residential when they started out as mobiles.	3/29/2018 6:22 PM
26	you are making it too complicated	3/29/2018 6:09 PM
27	out of area (or even some of our own) agents that don't use the correct areas and the only way to find it is by city or mapping it, should be a violation	3/29/2018 5:34 PM
28	Acreage being inputted incorrectly	3/29/2018 5:28 PM
29	I want a designation for Directly on Clear Lake. No games with lake and water,and it turns out to be a Pond	3/29/2018 5:18 PM

#### SurveyMonkey

30	Inadequate property description, blocks of data overlooked, incomplete data in listings. Having agents be render more complete, detailed descriptions of properties.	3/29/2018 5:18 PM
31	Listings in BAREIS only, not in our MLS	3/29/2018 5:15 PM
32	Inadequate or ambiguous agent remarks	3/29/2018 5:11 PM
33	Having properties listed for "Comparable Only" but removing important sales data and the photos	3/29/2018 5:04 PM
34	Out of area agents who tag Kville for the Rivieras and sometimes Buckingham	3/29/2018 4:59 PM
35	None	3/29/2018 4:57 PM
36	Having to go under cross properties to look for manufacturers. It'd be nice to see it all under one address.	3/29/2018 4:56 PM
37	I always have to order the listings from lower priced to higher priced, should already be that way	3/29/2018 4:55 PM
38	The small areas- they DO NOT come through as search options for BUYERS on other websites. You can typically only search by zip code	3/29/2018 4:53 PM